

PRIVACY STATEMENT (EN)

Introduction

ADM Investor Services BV is convinced that protecting the privacy of its customers and visitors to its websites is essential to its activities. Company and personal data of customers and visitors are therefore treated and secured with the utmost care. ADM Investor Services BV therefore complies with the requirements of the General Data Protection Regulation.

Basis for processing

The starting point here is that ADM Investor Services BV only processes data as long as this serves the purpose for which the data is required and (one of) the following points are met:

- Consent of the data subject
- Legal obligation
- The execution of an agreement or contract
- The necessity based on a legitimate interest

An example of reasons why ADM Investor Services BV processes data is:

- Applying for a futures market account

What data is processed

Depending on the purpose, ADM Investor Services BV processes the following data:

- The company name
- A contact person (within this company)
- The company's business and/or billing address
- A telephone number of (the contact person within) the company
- An email address of (the contact person within) the company

In addition, when opening an account, you may be required to provide information such as :

- The name, passport/ ID card document number and validity date of the account holder(s)
- A copy of the passport and/or ID card
- Chamber of Commerce number
- LEI number
- Nationality
- Date of birth
- Marital status
- Financial information such as income, assets and economic data

How is this data processed?

All data is processed within a secure environment. This data is only visible to employees who, in the interest of the person concerned and/or service provision, need access to it to perform their task. Within these employees, only the data that is relevant for that purpose is visible.

Unsubscribe from services

You can unsubscribe from the services of ADM Investor Services BV at any time. If there is an agreement, we ask you to observe the agreed notice period. To cancel a term market account, you can contact info@dca.nl.

Questions, access or correction of your data

It is possible at all times to send a request for access, modification, correction or destruction of this data. Such a request can be sent by e-mail to info@dca.nl. ADM Investor Services BV will then respond to your request within four weeks.

ADM Investor Services BV complies with the GDPR (General Data Protection Regulation). All procedures and rules regarding data processing are available through the Privacy Monitoring policy document. For specific questions about our policy regarding (a specific) processing(s), you can contact info@dca.nl. ADM Investor Services BV will then respond to your request within four weeks.

Click behavior and IP address

In order to optimize the websites and/or services of ADM Investor Services BV, general visitor data is kept, this data cannot be traced to a company or person. In order to do this, ADM Investor Services BV also uses the IP address of your computer. This IP address is a number that is automatically assigned to your computer when you visit the internet.

Use of Cookies by ADM Investor Services BV

Cookies are small pieces of information (files) that a website leaves on your computer. The website instructs the web browser you use to view websites (such as Internet Explorer) to store these cookies on your computer. There are two types of cookies. Session cookies are deleted from your computer as soon as you close your web browser. Permanent cookies remain on your computer, even after you close your web browser.

ADM Investor Services BV uses these cookies to facilitate navigation on the website, to analyze the use of the website and to optimize the website. Session cookies are used for this purpose.

If you have an account with Boerenbusiness, your computer will save your login details using a cookie. This way, you don't have to log in every time you visit the website.

ADM Investor Services BV also uses cookies to collect information about its visitors for the purposes of (service)-oriented communication, including providing information about our products and targeted marketing activities around the products of ADM Investor Services BV.

Advertisements may also contain cookies that regulate whether an advertisement is shown to you (again).

How can you refuse cookies?

You are always entitled to refuse cookies. You can set your web browser (for example Internet Explorer or Mozilla Firefox) to refuse all cookies or only certain cookies (consult the manual of your web browser). If you refuse cookies, it is possible that certain services will not be available to you.

ADM Investor Services BV and other websites

On the sites of ADM Investor Services BV you will find a number of hyperlinks to other websites. However, ADM Investor Services BV cannot bear any responsibility and accepts no liability with regard to the handling of your data by these parties. For this, read the privacy statement, if available, of the site you are visiting.

Changes

ADM Investor Services BV reserves the right to make changes to this privacy statement. In case of major changes, you will receive a notification.